



APPENDIX ONE

Corporate Plan Outputs (2019/20 to 2022/23)

Note: Seasonal milestones for outputs to be delivered in 2019/20
Summer (June, July, August 2019)
Autumn (September, October, November 2019)
Winter (December 2019 & January, February 2020)
Spring (March, April, May 2020)

Economy Outputs

2019-20

Town Centre Visions - **Sudbury:**

Hamilton Rd site (Phase 1 – current bus station replaced by on street facilities to encourage greater use of buses; Agreed programme for on-street bus provision – Winter; Bid submitted for bus stop funding and junction improvements – Spring; Phase 2 - Masterplan completed for viable scheme – Spring; Phase 3 – Preferred developer secured – Winter 2020).

Belle Vue House and Park (contracts signed and Planning Application submitted – Spring 2020; Commence public consultation on house & park – Winter, with pre-consultation engagement - Autumn).



Economy Outputs

2019-20

Town Centre Visions – Sudbury (cont.)

Town Centre Health Centre
(Land exchange & conditional contracts –
Spring; Planning application - Spring).

St Peter's Church
(Assist in securing funding & grant –
throughout the year).

Market Hill public realm improvement
scheme (Agreed – Summer 2020).

Delphi & Philips
(Assist in protecting workforce &
repurposing of sites, throughout the year).



Economy Outputs

2019-20 (cont.)

Town Centre Visions - **Stowmarket:**

Stowmarket Leisure Centre
(Delivery model agreed – Winter).

Regal Theatre
(Planning Permission – Winter; Onsite - Spring).

Tech Hub & Innovation Cluster
(Review of feasibility – Summer;
Micro hub established – Spring 2020; Innovation
Cluster masterplan and concept completed –
Spring 2020).

NatWest building
(Vision for development of John Peel Centre –
Winter; Long lease - Spring).

Re-let the former Aldi building and fully utilise
the asset (partial occupation by Spring).



Economy Outputs

2019-20 (cont.)

Town Centre Visions – **Stowmarket** (cont.)

Support for MEAL's ongoing development into a National Museum for Food – Ongoing.

Assist the delivery of a scheme for Suffolk F.A. in Stowmarket – On-going.

Town Centre Visions 'Lite' for Eye, Hadleigh & Needham Market (Community consultation – Summer; Action Plans – Winter).



Economy Outputs

2019-20 (cont.)

Support for Sproughton Enterprise Zone
(throughout the year).

G14

(Identify partner & model for delivery -
Winter).

Acquire Stowmarket East
(Purchase – Summer; Next steps to be
developed alongside G14 delivery
model).

Needham Lake Café
(Planning Permission – Winter;
onsite - Spring).



Economy Outputs

2019-20 (cont.)

Support major employment sites to deliver new jobs - Cattawade Industrial Site; Gateway 14; Sproughton – Ongoing.

Support businesses to access local shop front and accessibility funding – Ongoing.

Progress Wolsey Grange Employment Land (Develop timetable to deliver this - Spring).

Develop Grow On Space Strategy (Winter).

Develop Notley Enterprise Park, Raydon Airfield (review of existing occupier base, part of workspace study – Autumn).

Develop a more detailed Tourism Strategy (including focus on overnight accommodation; and conference/events facilities – Spring).



Economy Outputs (cont.)

2020-23

Develop an Empty Business Unit Strategy (e.g. ToysRus; Winch & Blatch; Bosch).

Develop Econ. Dev. Plan for Eye Airfield.

Sudbury Town Centre Health Centre (On site).

Stowmarket Leisure Centre (Planning permission in place & on site).

G14 + Stowmarket East (Detailed Planning permission & on site with infrastructure works).

Support the delivery of strategic infrastructure projects, including Sudbury transport plan, SnOasis, Chilton Woods and Sudbury Relief Road.

Trade fair to showcase what we can do (industrial strategy, growth, economy, IT, smart innovations).

Influence improvements to traffic congestion hotspots at A14 junctions and support an expressway.



Economy Outputs (cont.)

2020-23



Belle Vue Hotel & Restaurant (On site).
Hamilton Road Bus Station relocation.
New areas of public realm Market Hill, Sudbury.
Progress placemaking initiatives within Visions for Prosperity in Stowmarket and Sudbury e.g. festivals, events strategy, town centre wifi.
Support local community and businesses to Implement Town Centre Visions 'Lite' for Eye, Hadleigh & Needham Market.
Relocate Creting Road Depot, Stowmarket.
Work with providers to increase skills programmes for young people Not in Education, Training or Employment.
Development and improved appearance of entry points into Stowmarket.





Housing Outputs

2019-20

Joint Local Plan (Consultation – Summer; submitted for examination – 2020). Note: also relevant to Communities, Environment, Economy and Well-Being Strategic Priorities.

Sustained 5 year land supply (Consultation on annual statement – Summer; published – Autumn; work to sustain - Ongoing).

Review of CIL (New Expenditure framework for bid round in May 2020; charging schedule - complete late Spring/early Summer 2020).

Across both councils, 50 homes added to housing stock and secured agreements for a further 50 homes (**during the year**).

Review of HRA Business Plan (Spring).

Review of service provision for Housing Repairs (Business Case – 2020).



Housing Outputs

2019-20

8 additional units of temporary accommodation in Sudbury (Winter).

Deliver action plan for Homes and Housing Strategy (in line with milestones in action plan).

Develop a revised Affordable Housing Strategy and subsequently a new build specification for HRA stock (Spring).

Deliver Housing Delivery Action Plan (Action Plan finalised – Summer; Delivery in line with milestones in action plan).



Housing Outputs

2020-23

Review of housing delivery targets.
Achieve affordable housing needs in line with Joint Local Plan, including sufficient focus on shared ownership.

Adopt Joint Local Plan.

Start Local Plan refresh.

Add 214 new council homes to our housing stock in Babergh and 200 in Mid Suffolk (2015-22 targets).

Deliver 300 additional homes through Babergh & Mid Suffolk Growth companies (includes HQ redevelopments).

Assess demand for self-build and identify relevant sites.



Housing Outputs

2020-23

Deliver remainder of Homes & Housing Strategy Action Plan.

Review Planning Charter.

Adoption of Smart technology in our homes.

Review the current Allocations Policy (2020/21)

Identify and secure more land for Housing Revenue Account and Babergh Growth and Mid Suffolk Growth.

Wellbeing Outputs 2019-20

Hadleigh leisure capital project (complete - Summer 2020).

Sudbury leisure capital project (complete - Summer 2020).

Review of leisure provision in Mid Suffolk (Autumn/Winter).

Active Schools Project (Summer onwards).

Free swims in summer holidays (Summer) and review viability of extending to all school holidays (Autumn).

Health Centre in Sudbury - see Econ. Dev.

Continue to provide grants & support to communities. (Ongoing).

Respond to Joint Strategic Needs Assessment (Winter/Spring).

Increase Social Prescribing (Throughout the year).



Wellbeing Outputs 2020-23

Develop joint B&MSDC Wellbeing Strategy.

Review of Social Prescribing.

Improve cycling opportunities.



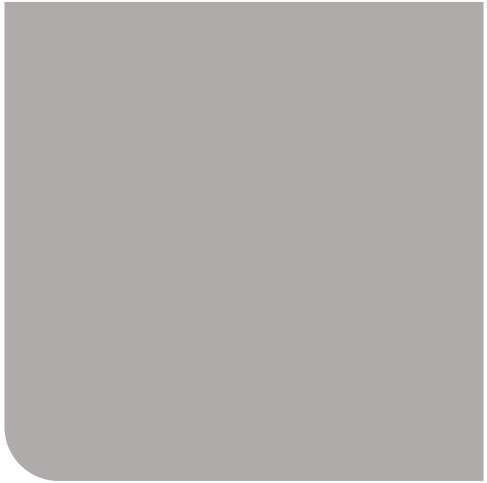
Communities Outputs

2019-20

- Develop & deliver Action Plan for Communities Strategy (Action Plan – Autumn).
- Community Grants Review (Winter).
- Innovation Awards (Summer).
- Continued support for Neighbourhood Plans (Throughout the year)
- Support Community Land Trusts, including Lavenham, East Bergholt and Mendlesham (Throughout the year).
- Review of Community Transport (Winter).
- Continued County Lines approach (Ongoing).
- Community consultations/engagement e.g. Local Plan, VfP Lite and Star Survey (Throughout the year).

2020-23

- Develop staff volunteering scheme.
- Develop community intelligence database.
- Community Governance Review



Customer Outputs

2019-20

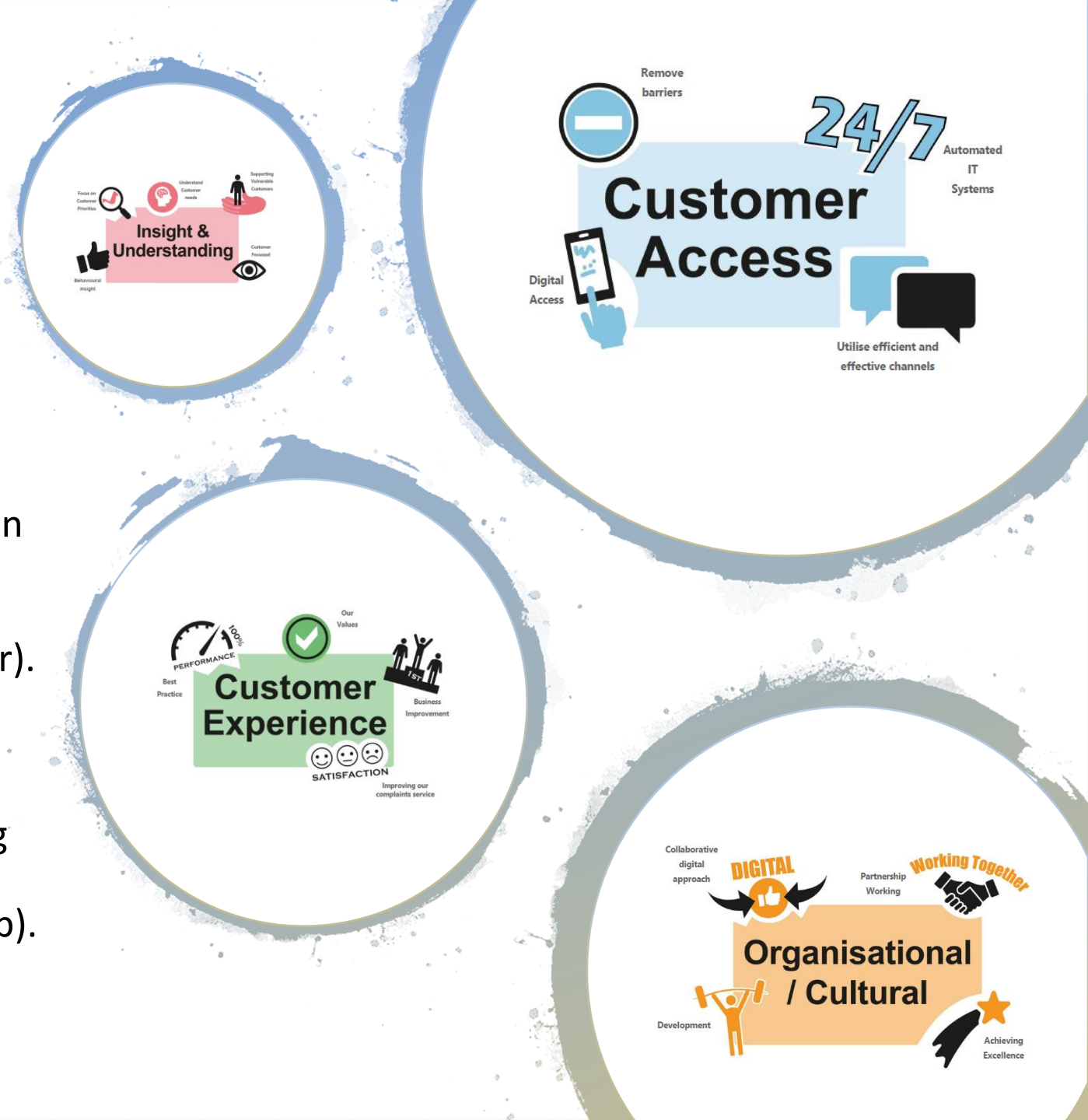
Adopt a Customer Charter (Autumn).

Build a comprehensive picture of our customers' needs & access to services, based on data and insight (Summer/Autumn).

Design and implement a customer transformation programme – phase 1 (e.g. BPR, CRM, Website, Connect, demand mapping) (Design – Autumn; commence programme implementation – Winter).

Conduct review of face-to-face services (Winter/Spring).

Extend customer satisfaction surveys/monitoring across all channels (Face-to-face – Summer; telephony pilot – Summer; Autumn/Winter - web).



Customer Outputs

2019-20 (cont.)

Create customer forums & feedback (Summer/Autumn).

Implement revised customer complaints process and improved learning (New Complaints Policy – summer; new electronic process – Autumn).

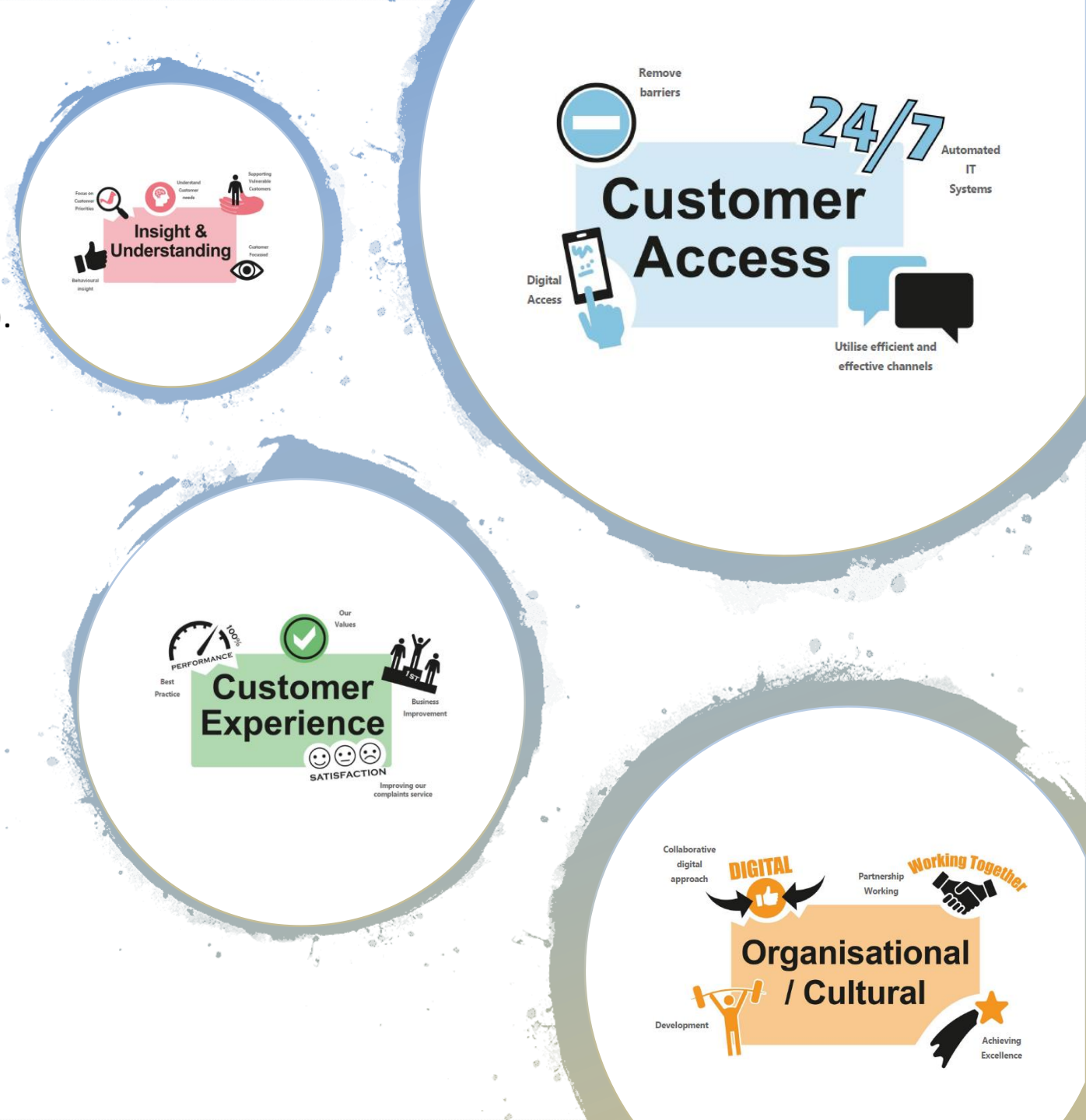
Complete ‘Star’ survey of tenants and residents & deliver action plan (Survey – Summer; action plan to remedy areas for improvement – ongoing).

Implement a digital inclusion project to increase digital capability and reduce social isolation (Winter/Spring).

Complete IT review & adopt revised IT Strategy (Review – Summer; consultation - Winter; adopt strategy – Spring).

2020-23

Customer Transformation Programme – Phase 2.



MTFP, Assets & Investment Outputs

2019-20

Start to invest a further £25m through CIFCO (commence in Summer 2019 – target to complete investment by 2021).

Reduction of overheads - £450 (Throughout the year).

Phase One - customer programme of efficiencies achieved (Spring).

Explore Public Sector Hubs in Stowmarket & Sudbury (ongoing)

Review of Commissioning & Procurement (Winter).

